

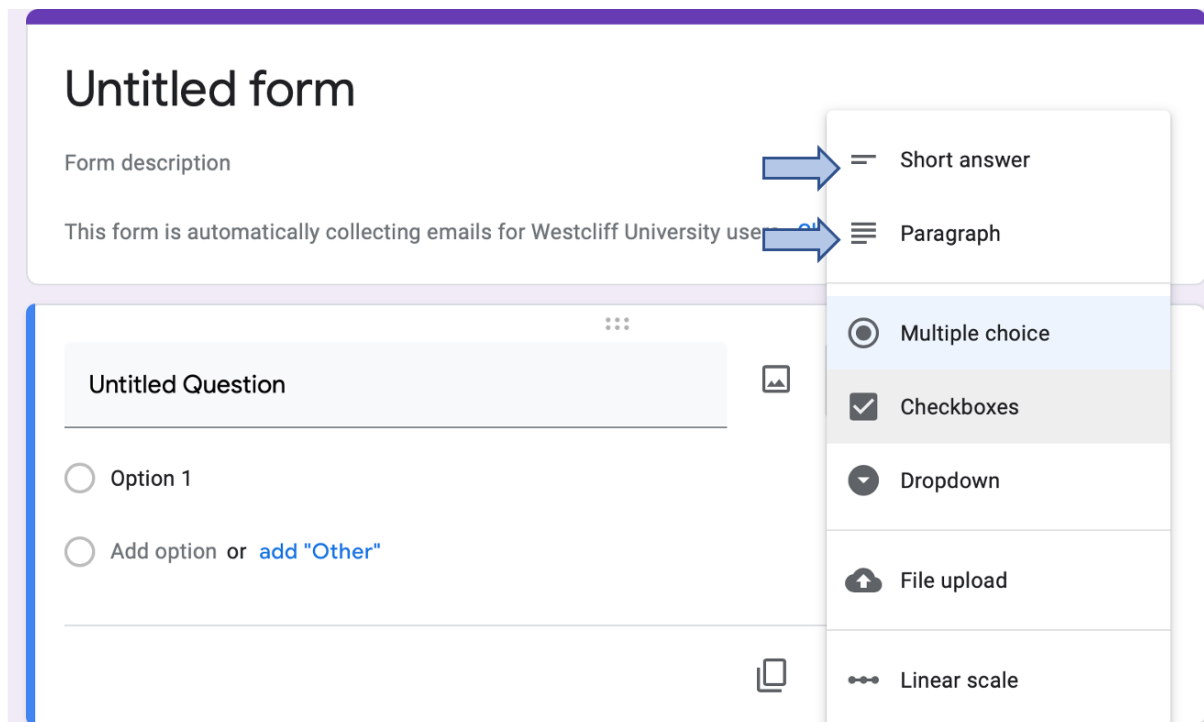
Open-Ended vs. Close-Ended Questions

Open-Ended Questions

With open-ended questions, participants will write their response in free form. There are no restrictions in terms of choice.

What would prevent you from using this service again?
How did you feel about the information included in the session?

In the curation of a form, these questions would be either short answer or paragraph:



The screenshot shows a form editor interface. At the top, it says "Untitled form". Below that is a "Form description" field containing the text "This form is automatically collecting emails for Westcliff University use". A dropdown menu is open, showing options for question types: "Short answer", "Paragraph", "Multiple choice", "Checkboxes", "Dropdown", "File upload", and "Linear scale". Blue arrows point from the "Form description" field to the "Short answer" and "Paragraph" options. Below the description is a question field titled "Untitled Question" with a text input area. Underneath the question field are two radio button options: "Option 1" and "Add option or add 'Other'".

Open-Ended vs. Close-Ended Questions

Close-Ended Questions

With close-ended questions, participants will select from a set of options. This can be in the form of yes/no, multiple choice, likert scale, etc. They are restricted in how they can respond.

Yes/No

Do you use the Writing Center?

Yes

No

Multiple Choice

What is the area you are most concerned about with your writing?

Grammar

Flow

Cohesion

Structure

Likert Scale

How satisfied are you with the feedback you receive?

1 2 3 4 5

Not satisfied Extremely satisfied